pereby certify that this correspondence is being deposited with the U.S. Postal crivice with sufficient postage as First Class Mail, in an envelope addressed to: ommissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below Signature:

Docket No.: SPLT-P01-011

Group Art Unit: 2121

Examiner: Not Yet Assigned

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Armentano et al.

Application No.: 10/648808

Filed: August 27, 2003

For: METHOD AND SYSTEM FOR KNOWLEDGE

MANAGEMENT AND EFFECTIVE MENTORING OF INSURANCE CLAIM

PROFESSIONALS

CHANGE OF ATTORNEY DOCKET NUMBER

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please note that the Attorney Docket Number has been changed from TRAV0011 to SPLT-P01-011. Please reference SPLT-P01-011 on all future correspondence.

Applicant believes no fee is due. However, if a fee is due, please charge our Deposit Account No. 18-1945, under Order No. SPLT-P01-011 from which the undersigned is authorized to draw.

Dated: /0/4/04

Respectfully submitted,

Agnes S. Lee

Registration No.: 46,862 **ROPES & GRAY LLP**

One International Place

Boston, Massachusetts 02110-2624

(617) 951-7000

(617) 951-7050 (Fax)

Attorneys/Agents For Applicant

OIPE JOJES TRADENTE

PTO/SB/80 (12-03)
Approved for use through 11/30/2005. OMB 0651-0035
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POWER OF ATTORNEY TO PROSECUTE APPLICATIONS BEFORE THE USPTO

I hereby ap	point:					
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OR						
Practitio	ner(s)	named below (if more than ten patent practition	oners are to	be named, the	n a customer number must be used):	
	_	Name		Registr	ration Number	
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any and all pate	ent appli	 (s) to represent the undersigned before the Unite cations assigned only to the undersigned accord 				
attached to this form in accordance with 37 CFR 3.73(b).						
Assignee Name and Address:						
I raveler	s Pro	perty Casualty Corp.				
				•		
A copy of this form, together with a statement under 37 CFR 3.73(b) (Form PTO/SB/96 or equivalent) is						
required to be filed in each application in which this form is used. The statement under 37 CFR 3.73(b) may be completed by one of the practitioners appointed in this form if the appointed practitioner is						
authorized to act on behalf of the assignee, and must identify the application in which this Power of						
Attorney is	to be			f Danaerd		
	Th	SIGNATURE of A e individual whose signature and title is supplie			on behalf of the assignee	
Name		Danjel W. Jackson, Esq.				_
Signatu	ıre	Number lan		Date	9/24/2029	
Title		Assistant Secretary		Telephone	(860) 277-4012	

PTO/SB/96 (08-03)

Approved for use through 07/31/2006. OMB 0651-0031

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STATEMENT UNDER 37 CFR 3.73(b)			
Applicant/Patent Owner: Armentano et al.			
Application No./Patent No.: 10/648808 Filed/Issue Date: August 27, 2003			
METHOD AND SYSTEM FOR KNOWLEDGE MANAGEMENT AND EFFECTIVE MENTORING Entitled: OF INSURANCE CLAIM PROFESSIONALS			
Travelers Property Casualty Corp. (Name of Assignee) , a corporation (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)			
states that it is:			
1. x the assignee of the entire right, title, and interest; or			
2. an assignee of less than the entire right, title and interest. The extent (by percentage) of its ownership interest is			
A. [x] An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel, refer to provide a copy thereof is attached. OR			
B. [] A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:			
To: The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.			
2. From: To:			
The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.			
3. From: To:			
The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.			
[] Additional documents in the chain of title are listed on a supplemental sheet.			
[] Copies of assignments or other documents in the chain of title are attached. [NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]			
The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.			
Daniel W. Jackson, Esq. Typed or printed name (860) 277-4012 Telephone Number Signature			
Assistant Secretary, Travelers Property Casualty Corp. Title			

1100
nce is being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, in ioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below. Signature: (Joanne Ryan)

WHEREAS, Vincent ARMENTANO, Susan CRONIN, Annmarie TEPPER, Robert J.

MCHUGH, and Julie MORGAN (referred to as "ASSIGNORS") have invented certain new and useful improvements in an invention entitled <u>METHOD AND SYSTEM FOR KNOWLEDGE</u>

MANAGEMENT AND EFFECTIVE MENTORING OF INSURANCE CLAIM

PROFESSIONALS,

\boxtimes	for which a utility application for a United States Patent was filed with the United States Patent and Trademark Office on <u>August 27, 2003</u> , Serial Number 10/648,808;
	for which an application for a United States Patent is being submitted to the United States Patent and Trademark Office herewith; and

WHEREAS, TRAVELERS PROPERTY CASUALTY CORP., a corporation doing business at One Tower Square, Hartford, Connecticut, 06183 (hereinafter referred to as the "ASSIGNEE"), is desirous of acquiring the entire right, title and interest in and to said invention, and in and to said application and any Letters Patent that may issue thereon;

IN WITNESS WHEREOF, I/We have hereunto set hand and signed on the date indicated below:

SIGNATURE(S)

3/18/04

WHEREAS, Vincent ARMENTANO, Susan CRONIN, Annmarie TEPPER, Robert J.

MCHUGH, and Julie MORGAN (referred to as "ASSIGNORS") have invented certain new and useful improvements in an invention entitled <u>METHOD AND SYSTEM FOR KNOWLEDGE</u>

MANAGEMENT AND EFFECTIVE MENTORING OF INSURANCE CLAIM

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IN WITNESS WHEREOF, I/We have hereunto set hand and signed on the date indicated below:

SIGNATURE(S)

INVENTOR	DATE SIGNED
Vincent ARMENTANO	
Susan CRONIN	
Annmarie TEPPER	
Robert J. MCHUGH	·
Julie MORGAN	3.23.04

WHEREAS, Vincent ARMENTANO, Susan CRONIN, Annmarie TEPPER, Robert J.

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IN WITNESS WHEREOF, I/We have hereunto set hand and signed on the date indicated below:

SIGNATURE(S)

INVENTOR	DATE SIGNED
Vincent ARMENTANO	3-22-04
Susan CRONIN	
Annmarie TEPPER	
Robert J. MCHUGH	march 22, 2004
Julie MORGAN	

WHEREAS, Vincent ARMENTANO, Susan CRONIN, Annmarie TEPPER, Robert J.

MCHUGH, and Julie MORGAN (referred to as "ASSIGNORS") have invented certain new and useful improvements in an invention entitled METHOD AND SYSTEM FOR KNOWLEDGE

MANAGEMENT AND EFFECTIVE MENTORING OF INSURANCE CLAIM

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IN WITNESS WHEREOF, I/We have hereunto set hand and signed on the date indicated below:

SIGNATURE(S)

	INVENTOR	DATE SIGNED
1)	Vincent ARMENTANO	
2)	Susan CRONIN	3/17/04
3)	Annmarie TEPPER	
4)	Robert J. MCHUGH	
5)	Julie MORGAN	